

In an effort to offer all of you more services, effectively and efficiently, we have had to increase the price of our Yearly Service Pack. After 40 years, we have only had 3 price increases and still offer the best value around. We want to keep you running smoothly, with better productivity and unmatched customer support for the least amount of money.

Service Pack

One Year Service – Support – Maintenance Policy

(Includes all upgrades & enhancements released during licensing period)

Over a \$3,000 Value

Your Price **\$1,295** for one full year

INCLUDES:

- 1 year software license
- Unlimited Email Support
- Virtually Unlimited Phone Support
- Remote Technical Support Service
- 12 Backups to Our Server

(Protection against **Major Catastrophe**. Back up your Roughneck Derek Data away from your site to Roughneck's home office)

- Upgrades and Enhancements

(Includes all upgrades & enhancements released during licensing period)

- 20% Loyalty Discount off any/all additional programs, New or Old

Important reasons to renew your Service Pack:

- Tax Tables usually change each year
- Up to date federal 1099 and W2 form changes
- E-File changes take effect for each new filing year for 1099's and W2's
- Unlimited Customer Support
- Important software updates

Roughneck is still the best value around today with the best service and we intend to stay that way.

- **All of our competitors charge more and offer less.**
- **If you have a question about the new Service Policy please give us a call.**

Restrictions apply – Unlimited Email Support and Phone Support available Monday through Thursday 8:30 am – 5 pm and Friday 8:30 am – 4 pm during working hours only. The Loyalty Discount is to be used within the year of service towards any additional module, and cannot be used towards Service Pack or carried to the next year.

Roughneck Systems, Inc.
107 East Highway 80 Forney, Texas 75126
972-552-5204